TOPCOM®

BUTLER 3400 TWIN / TRIPLE / QUATTRO

USER GUIDE

1.0

AE63

Important

To use ‘Caller ID’ (display caller), this service has to be activated on your phone line. Normally you need a separate subscription from your telephone company to activate this function. If you don’t have the Caller ID function on your phone line, the incoming telephone numbers will NOT be shown on the display of your telephone.

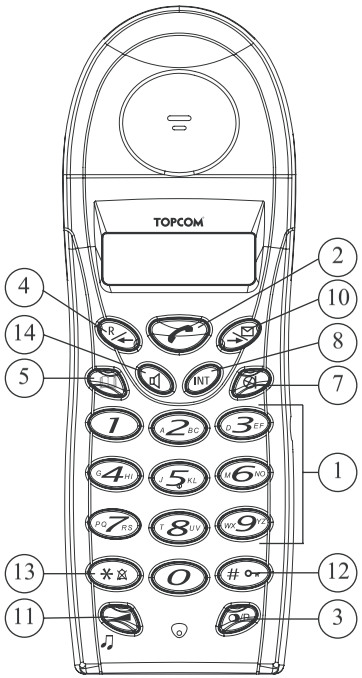
This product is in compliance with the essential requirements and other relevant provisions of the R&TTE directive 1999/5/EC. The Declaration of conformity can be found on :

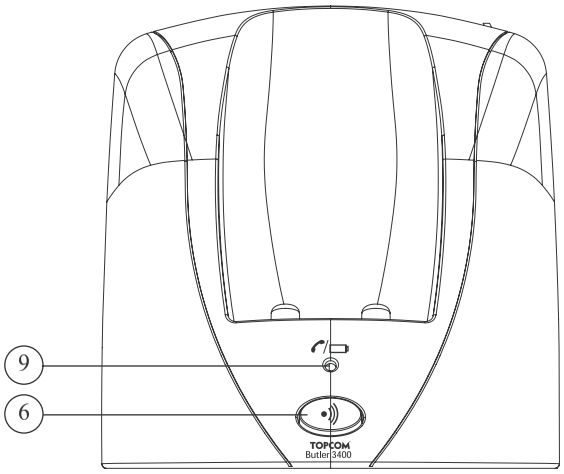
http://www.topcom.net/support/cedeclarations.php

To be connected to the public analogue telephone network.

The CE symbol indicates that the unit complies with the essential requirements of the R&TTE directive.

The features described in this manual are published with reservation to modifications.





1 Buttons

1. Numerical buttons
2. Line button
3. Redial / Pause button /P
4. Flash R/ Scroll **R/**←
5. Memory button
6. Paging button (to retrieve the handset)
7. Mute button
8. Int button **Int**
9. Charge indicator (LED)
10. Call log/Scroll /
11. Volume/melody button /
12. Key lock
13. Ringer ON/OFF
14. Handsfree
15. Charge indicator (LED) multi charger

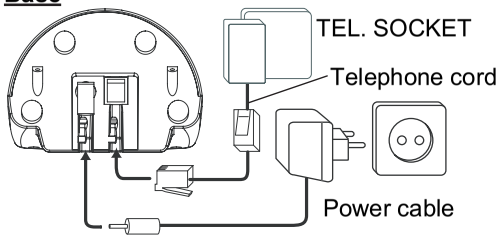
2 Display

	You are online	◄	There are more digits on the left
	New numbers in call list	►	There are more digits on the right
	Rechargeable battery level indicator		During hands free
			When ring buzzer is turned off
	The antenna indicates the quality of reception. The antenna blinks when the handset is out of range!		There are new messages in your voice mail
			During internal call
	Microphone is muted	HS-x	x = handset number
	Memory records are being retrieved or set up		The keypad is locked

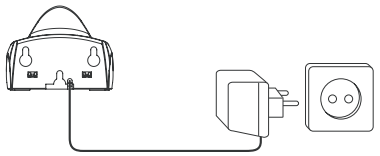
3 Installation

- Plug one end of the phone cable into the phone unit and the other end into the telephone line wall socket. ➔ Connect the small plug of the AC adaptor to the phone and the other end of the adapter cable to the electric socket.

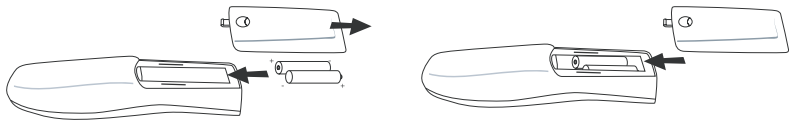
Base



Multi charger



- Insert 2 rechargeable batteries (AAA) inside the battery compartment of the handset..



Put the handset on the base unit. The red Charge LED will lit as long as the handset is on the base. Charge the handset for a period of 24 hours before using the handset for the first time. To extend the battery life time, discharge the batteries completely from time to time. As soon as the handset emits a warning tone or when the battery icon is empty, you have to put it back on the base unit for charging.

4 Battery low indication

When the battery is empty, the handset no longer carries out operations. When a battery is completely empty and you have put the handset on the base unit for a short period of time, the Battery symbol will appear to be fully charged but this is actually not the case. The battery capacity will decrease rapidly. We advise you to put the handset on the base unit for 12 hrs so that it can be recharged completely: Full battery Empty battery
When you are in the middle of a conversation and the battery is almost empty, the handset will emit a warning signal. Place the handset on the base unit to charge.

5 Operation

5.1 Outgoing calls

5.1.1 Making a phone call or redialing the last number

Press the Line button . You will hear the dial tone. ➔ Enter the desired telephone number or press the Redial key to dial out the number you last called. ➔ Press the Line button when you want to terminate the call.

5.1.2 Call setup with dial preparation

Enter the desired telephone number. An incorrect number can be corrected by means of the Mute button. ➔ Press the Line button . The number will be dialled automatically. ➔ Press the Line button when you want to terminate the call.

5.1.3 Redial one of the last 3 numbers dialled

Press the Redial key . The number you last called appears on the display. If you would like to dial one of the last 3 numbers dialled, press the Redial key a few times until the desired number appears on the display. ➔ Press the Line key . ➔ The number shown on the display is dialled automatically. ➔ After finishing your call, press the Line key to hang up.

5.2 Incoming calls

When a call comes in, the handset will start to ring. ➔Press the Line button to answer the incoming call.

5.3 Activate/deactivate hands free function

When you are on the phone, press the Hands free key to activate the hands free function. Press the same button to deactivate the hands free function.

When you are calling in hands free mode and you want to change the volume, press the Volume button.

When you use the hands free function for a long time, the batteries will be empty more quickly !

5.4 Programming memory numbers

You can program 10 indirect numbers (of max. 25 digits) in the phone's memory.
Press and hold the Memory button 🕮 until the 🕮-icon appears on the display.
Enter the telephone number you whish to store. ➔ Press the Memory button 🕮 again to confirm. ➔ Enter the memory location (0-9) where you want to store the number. ➔ You will hear a confirmation tone and the 🕮-icon will disappear.

If you wish to insert a pause, press the Redial/Pause button ◑/P on the location where you want a pause of 3 sec.

5.5 Calling a memory number

Press the Memory button 🕮 , followed by the number of the memory location (0-9). ➔ Press the Line button 📞. The memory number will be dialled automatically. ➔ Press the Line button 📞 when you want to terminate the call.

5.6 Mute function

It is possible to deactivate the microphone during a conversation. Now you can speak openly without being heard by your correspondent. Press the Mute button 🔇 during a conversation. to deactivate or activate the microphone.

5.7 Setting the volume

During a conversation you can set the volume by pressing the Volume button ◢. You can set the volume alternatively in Hi, Medium and Low.

The hands free receiver volume is also adjustable as above described!

5.8 Paging

When you press the Paging button 📢 on the base unit, the handset emits a ringing signal for 20 seconds. This signal helps you find a lost handset. Press any key to stop the ringing on a handset.

5.9 Flash button (R)

When you press the R button, also called flash or recall, the unit generates a line interruption (of 100 ms or 250 ms). It gives you the possibility to use the special services of your telephone provider and/or to transfer calls when you have a telephone exchange.

5.9.1 Setting the Flash time

Press and hold the redial button ◑ for 3 sec. ➔ The display will show 'S' for 100ms or 'L' for 250ms. The flash time setting will disappear after 2 sec. from the display

5.10 Setting the ring volume and melody

5.10.1 Handset melody

Press and hold the melody button ♫ until the current melody is heard. ➔ Select the desired melody (1-9) by means of the scroll keys ← → or by entering a number (1 - 9). ➔ Press ♫ again to confirm the setting

5.10.2 Handset ring volume

Press the volume button in standby ➔ The handset will ring in the current volume. ➔ Press 1-5 or use the scroll keys ← → to select the desired volume. ➔ Press '0' to turn the volume OFF.

- **You can turn the ringer volume of each individual handset ON or OFF by simply press and hold the key in standby.**
- **The base unit will never ring!**

5.11 Key lock

When the keypad is locked, pressing any key will have no effect during standby (except holding the key).
Press and hold the key. ➔ appears on the display and the keypad is locked. ➔
Press and hold the key again to un-lock the keypad

5.12 Setting the dialling mode

There are two types of dialling mode:
DTMF/Tone dialling (the most common) (default)
Pulse dialling (for older installations)
To change the mode of dialling:
Press and hold the flash R button to toggle between dialling modes:
'P' will appear when set to pulse or 'T' when set to tone (DTMF) dialling. After 5 sec. the unit returns to standby.

You can change by accident the dial mode of the phone when pressing the recall/ Flash key 'R' for 5 sec in standby. The wrong dialling mode will cause that the number isn't dialled correctly or isn't dialled at all.

6 Caller-ID function (CLIP)

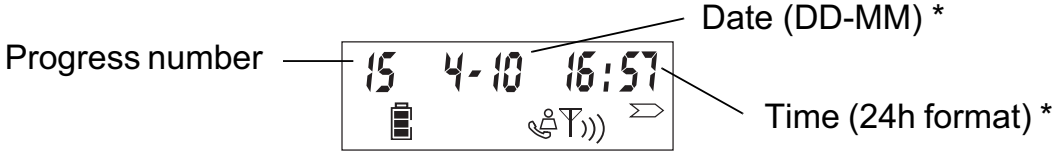
The Topcom B3400 displays the telephone numbers of incoming calls. This function is only possible if you are subscribed to a telephone operator that provides this service. Contact your telephone provider for more information. When you receive a call, the numbers are saved in a Call list. This list can hold 20 telephone numbers (each of max. 25 digits). If the number is longer then 14 digits, you can press the → key to show the other digits!

6.1 New calls

When you've received a new unanswered call, the CLIP symbol will blink on the display.

6.2 Consulting the Call list

Press the Call Log button. The last received call is shown on the display. If the list is empty, 'NO CLIP' is shown on the display. ➔ The following will be shown on the display: After 5 seconds, the telephone number will be shown. You can skip the date/time by pressing the → button. ➔ Use the left scroll key ← to scroll to the previous call. Use the → button to show the next call. ➔ You can leave the Call list by pressing the button.



*** Only when the network sends the time/date together with the telephone number!!! On some networks with caller ID, time and date will not be displayed**

6.3 Calling a number from the Call list

Scroll through the Call list until the desired number is shown on the display. ➔ Press the Line button . The number will be dialled automatically.

6.4 Erasing a number from the Call list

Scroll through the Call list until the desired number is shown on the display. ➔ Press and hold the Mute button for 3 sec. to erase the number.

6.5 Store a number from the call log into the memory

Scroll through the Call list until the desired number is shown on the display. ➔ Press and hold the Memory button for 3 sec. ➔ Enter the memory location (0-9) where you want to store the number. ➔ Enter the Memory button again to confirm and to go back to standby.

7 Register/de-register a handset

7.1 Register to a Topcom B3400 base

You can subscribe 4 handsets to one base unit. By default, each handset is subscribed as handset 1 on the base unit upon delivery (base unit 1).

You only need to subscribe the handset if:

- The handset subscription has been removed from the base unit (e.g. for reinitialisation)
- You want to subscribe a different handset to this base unit.

The below procedure is only applicable to a Topcom Butler 34xx handset and base unit!!
Keep the Paging key on the base unit pressed for 10 seconds until the Line/Charge indicator on the base unit begins to blink rapidly. The Line/Charge indicator will blink rapidly for one minute. During this minute, the base unit is in register mode and you must do the following to subscribe the handset:
Press and hold the → key for 3 sec, then press and hold the * key for 3 sec.
Enter the number of the base unit you would like to subscribe the handset to (1-4). ➔ The unit will start searching for the base and when found it will ask to enter the pin code (4 digits). Enter the base pin code (0000). If the pin is wrong, the handset will restart the searching for the base. ➔ When the handset is registered, it will show ‘HS’ followed by the handset number.

7.2 Removing a handset

You can remove a handset from a base to allow another handset to be registered:
Press and hold the → key for 3 sec, then press and hold the key for 3 sec.
Enter the pin code (0000). If the pin is wrong, the handset will go back to standby.
Enter the handset number (1-4) you want to remove ➔ The unit will go back to standby is the removal is successfully. If not, it will ask again to enter the handset number.

You can only remove existing handsets and others then the one you are using.

8 Call transfer and Intercom between two handsets

These functions only work when more then one handset (like a Twin/Triple/ Quattro version) is registered to the base!

8.1 Call transfer and conference call during an external call

During an external call, press the INT key followed by the number (1-4) of the other handset.
➔ The other handset will start to ring:

- When the other handset takes the line you can talk internally.
  If you hang up, the external line will be connected with the other handset.
  If you press and hold the INT key for 3 seconds you can talk with the 2nd handset and external line at the same time (conference call)
- Or press the INT key again to return to the external call.

Press the Line button to end the call.

8.2 Internal call (intercom)

In standby press the INT key followed by the number (1-4) of the other handset. ➔The other handset will start to ring. You can stop the ringing by pressing the line button . ➔ If the other handset answers the call by pressing the Line button you can talk internally.
➔ Press the Line button to end the call.

9 Troubleshooting

Problem	Possible cause	Solution
No Display	Batteries not charged	Check the position of the batteries
		Recharge the batteries
No dialling tone	Telephone cable not properly connected	Check the connection of the telephone cable
Volume of conversation partner too low		Adjust the volume during the conversation by pressing the volume key
Handset ringer volume too low		Adjust the ringer volume
Not possible to dial a number	Wrong dial mode	See §5.13 to set the correct dial mode

10 Technical Data

Range:	up to 300 m in open space up to 50 m in buildings
Dialling options:	DTMF (tone) and Pulse
Batteries:	2 x 1.2V, 600 mAh AAA Type NiMH rechargeable
Max. standby time:	approx. 100 hours
Max. talk time:	11 hours
Ambient temperature:	+5 °C to +45 °C
Permitted relative air humidity:	25 to 85 %
Power supply base adapter:	220/230V , 50 Hz
Memories	10 indirect with max. 25 digits

SERVICE RETURN CARD - RÜCKSENDEKARTE - CARTE DE RETOUR SERVICE - RETOURFICHE

RETURN WITH YOUR DEFECT PRODUCT

Name/Vorname/Prénom/Naam:

Surname/Familienname/Nom/Familienaam:

Street/Straße/Rue/Straat:

Nr./N°: Box/Postfach/Boîte/Postbus:

Location/Ort./Lieu/Plaats: Post code/Postleitzahl/Code Postal/Postcode:

Country/Land/Pays/Land:

Tel./Tél.:

E-mail:

Model name/Modellbezeichnung/Nom du modèle/Modelnaam:

Serial Nr/Seriennummer/N° série/Serienummer:

Purchase date/Kaufdatum/Date d'achat/Aankoopdatum:

– – (DD/MM/YYYY) - (TT/MM/JJJJ)

Fault description/Beschreibung des Defekts/Description de la panne/Beschrijving defect:

(Original Proof of Purchase has to be attached to this return card to be valid for warranty)

Model name/Modellbezeichnung/Nom du modèle/Modelnaam:

Serial Nr/Seriennummer/N° série/Serienummer:

Purchase date/Kaufdatum/Date d'achat/Aankoopdatum:

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